

# Update on Knowledge Management for the GEF Partnership

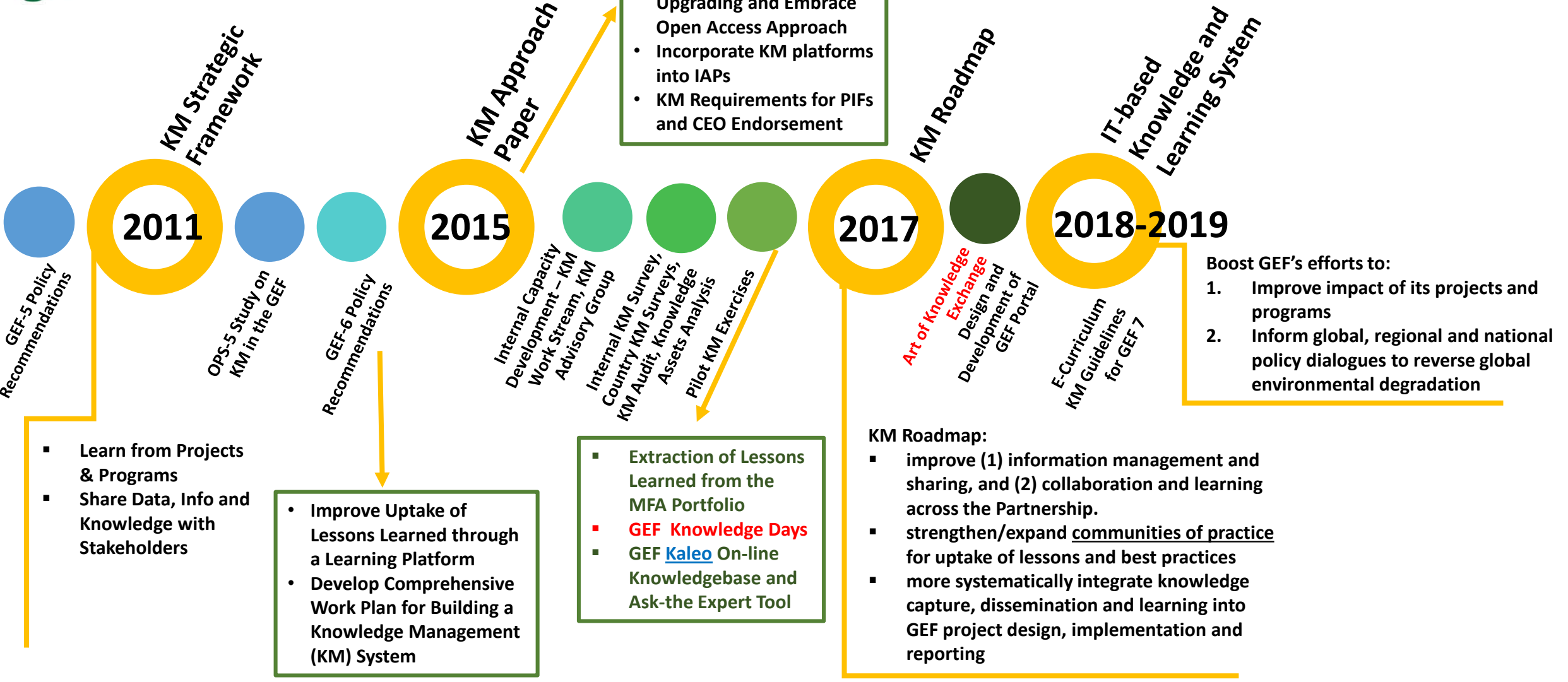
## GEF KM Advisory Group Meeting

Presented by **Yasemin Biro Kirtman**  
**Knowledge and Learning Coordinator, GEFSEC**

Washington, DC  
November 30, 2017



# Knowledge Management gef Timeline & Progress



# Knowledge and Learning in the GEF Partnership – ongoing process





# Kaleo Report

October 31, 2017

## TOTALS SINCE INCEPTION

+1,728  
QUESTIONS



+22 this  
month

+285  
USERS



+13 this  
month

+1,712  
VIEWS



+57 this  
month

## BOARDS WITH MOST VIEWS THIS MONTH

37 – OPERATIONS AND PROCEDURES

12 – INSTITUTIONAL

4 – TECHNICAL



For further analytics contact the Customer  
Success team at Kaleo: cs@kaleosoftware.com



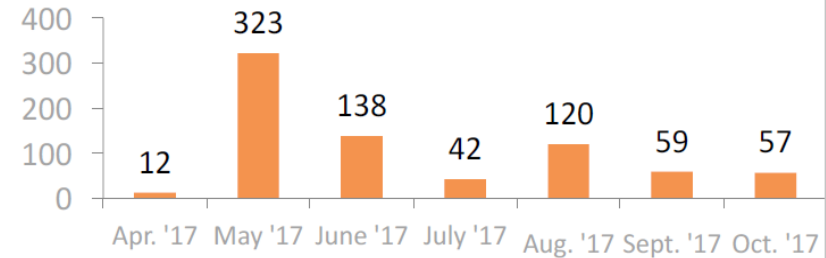
### Most popular question this month:

What is required for  
a gender analysis of  
projects funded  
under gef 6?

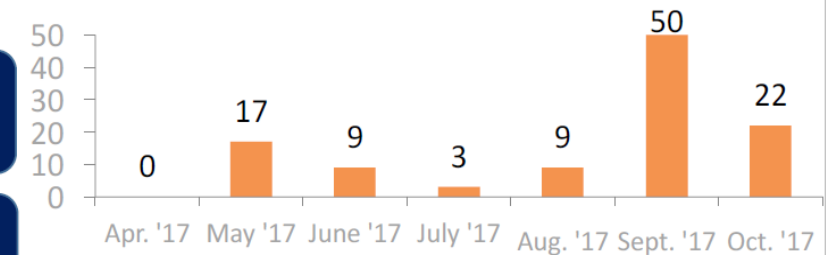
Number of people who  
have asked a new question  
this month: 5

Number of people who  
have viewed an existing  
question this month: 8

## VIEW TREND MONTH over MONTH



## NEW QUESTION TREND MONTH over MONTH



POSITION	EXPERT LEADERBOARD	POINTS
1st	GEF Kaleo Admin	+236
2nd	Expert 1	+42
3rd	Expert 5	+12
4th	Expert 4	+1

POSITION	MEMBER LEADERBOARD	POINTS
1st	Gina Belle	+23
2nd	Denis Nabuyi	+14
2nd	Lumka Mabanga	+13
2nd	Anjali Nair	+6
3rd	Alexandra Ortega	+2



**Enhancing Knowledge Flow  
throughout  
the GEF Project Cycle**

# Who Knows What?

Do we know “what” we know?

Do we know “what we ought to know”?

How do we know “who knows what”?



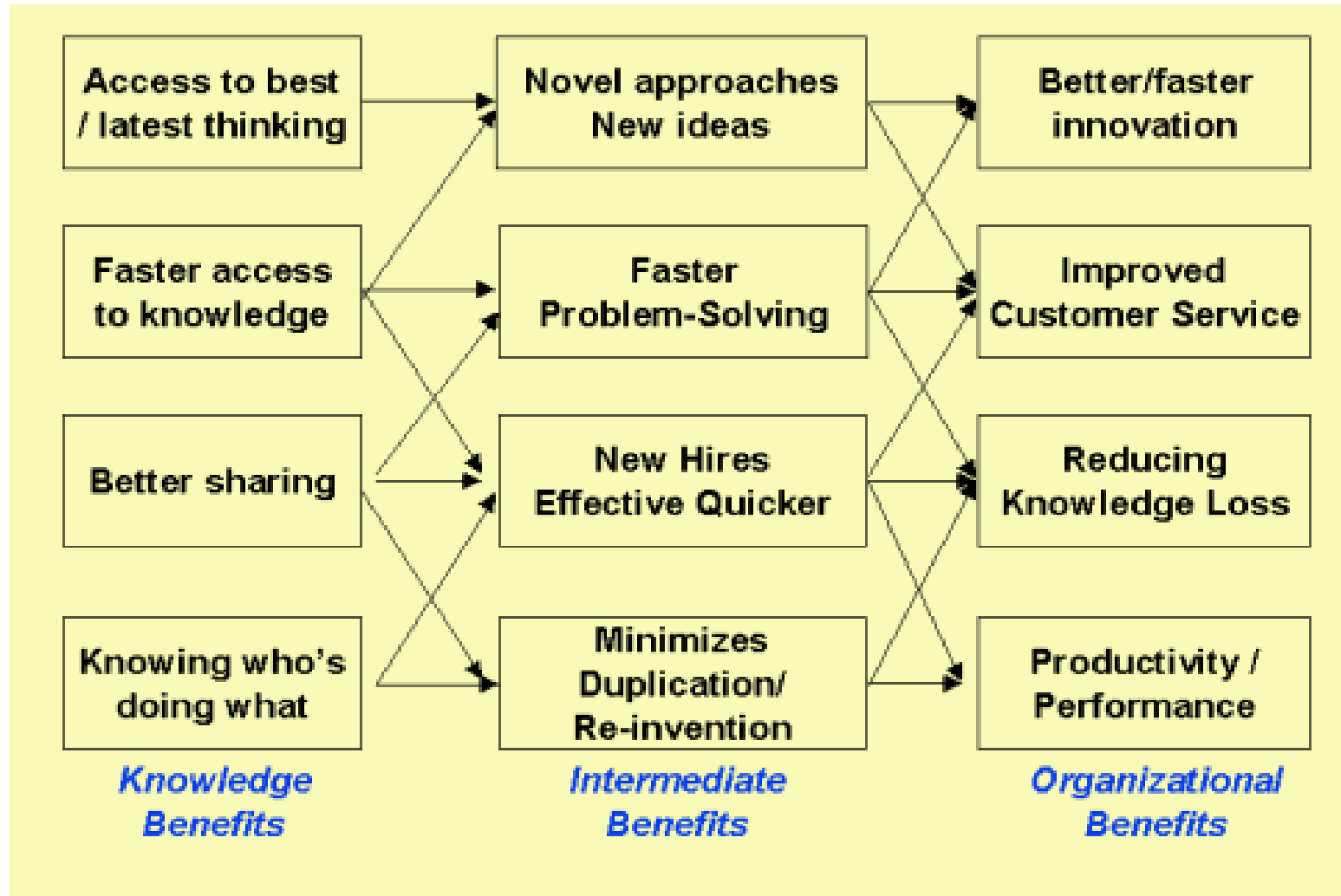


# “What We Know”

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- Where is it?
- How do we access it?
- What do we do with it once we find it?
- Can we find it again?

# Knowledge Management





# Learning from Experience

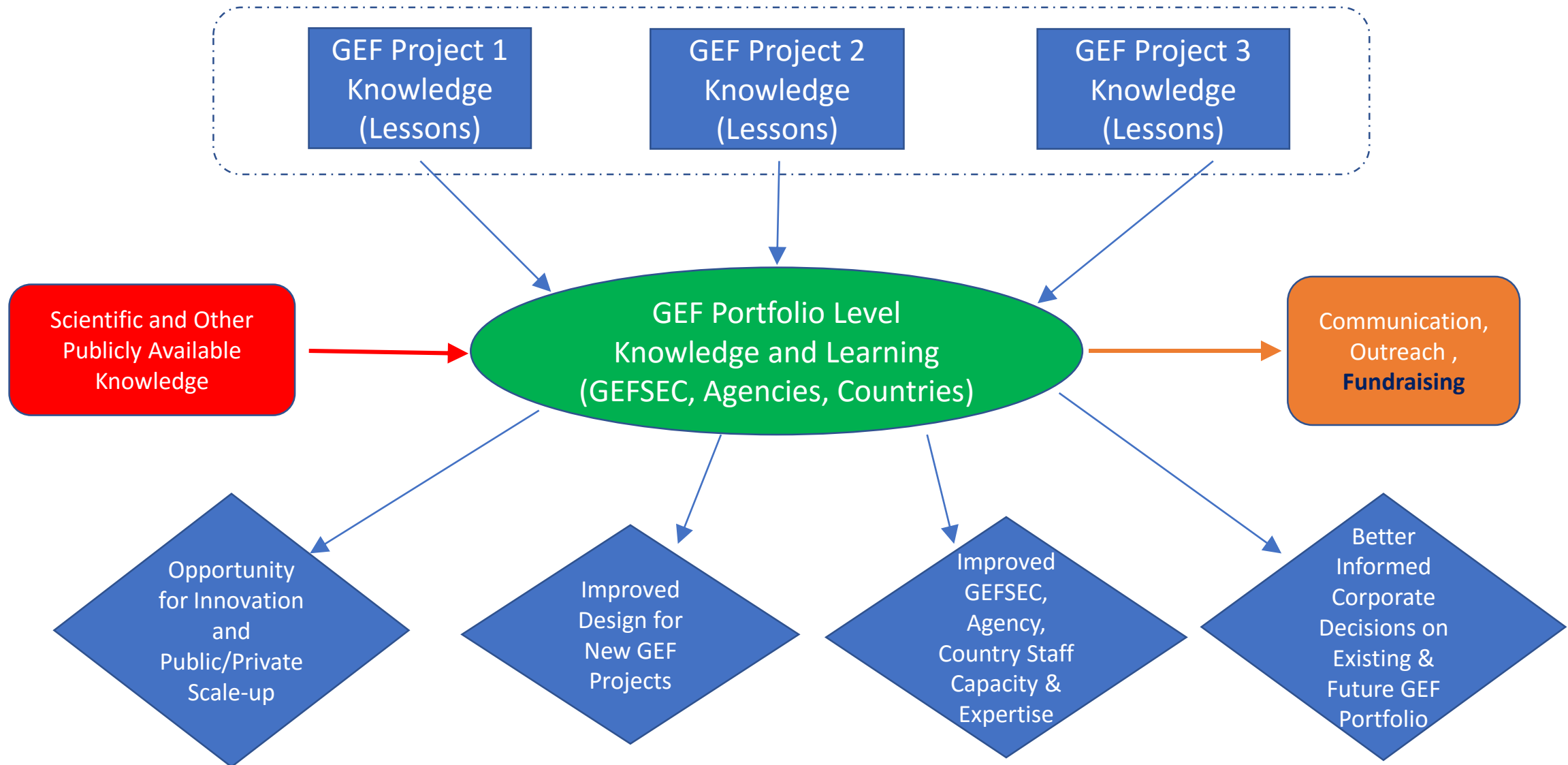
**“There is only one thing more painful than learning from experience, and that is not learning from experience.”**

**-Laurence J. Peter, Canadian educator**

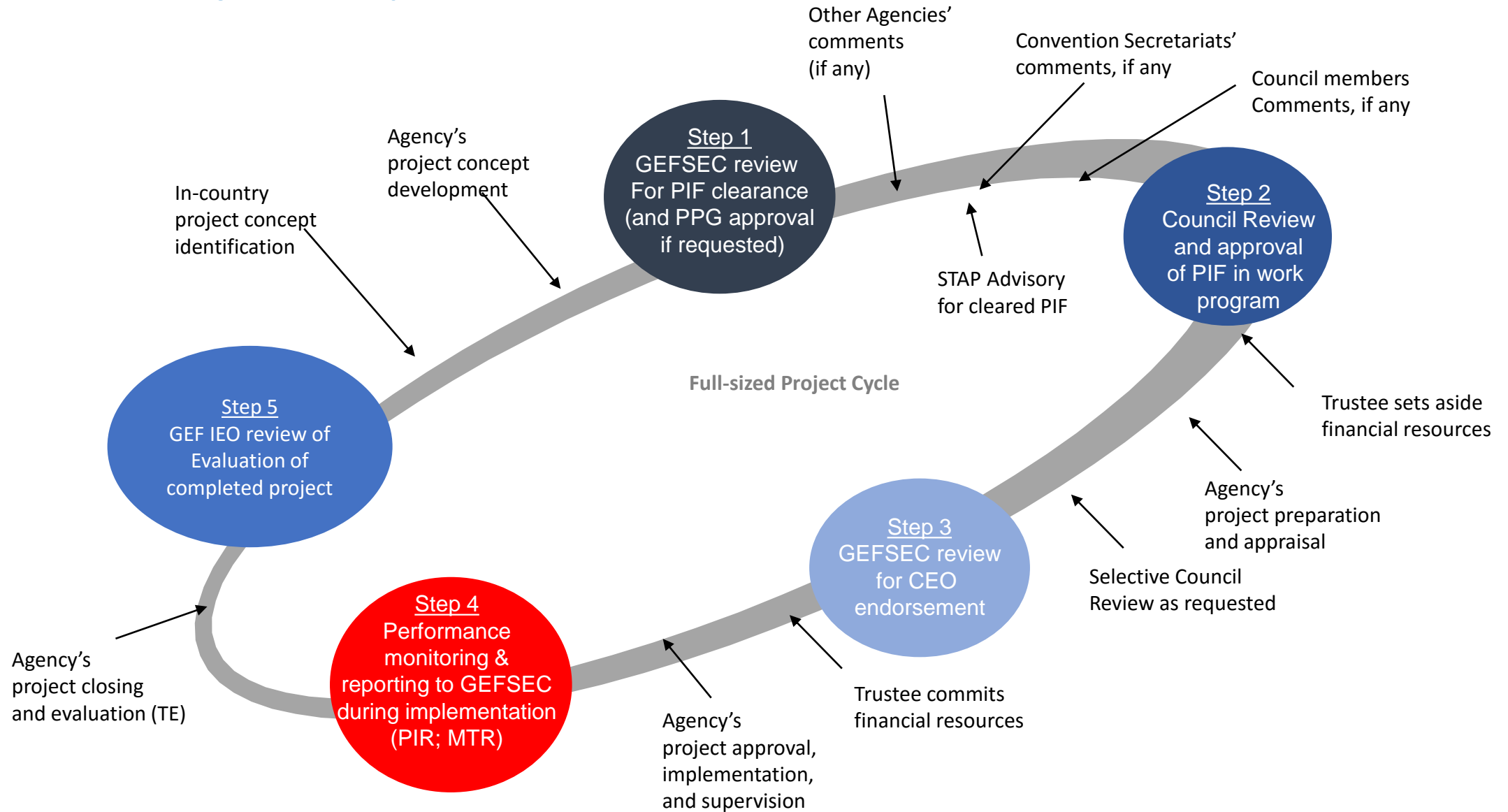
[IISD Video on GEF IAP Lessons:](#)

<https://vimeo.com/242813837>

## GEF Project Knowledge → GEF Portfolio Knowledge → Value



# GEF Project Cycle



# Knowledge Capture and Use Throughout the GEF Project Cycle

Project Cycle Stages	GEF Requirements for KM	How to Meet KM Requirements
Project Design		
Step 1: GEFSEC Review for PIF Clearance	<b>Part II. Project Justification</b> <b>Q 7.</b> Outline the <b>KM approach</b> for the project, including, if any, plans for the project to learn from other relevant projects and initiatives, to assess and document in a user friendly form, and share these experiences and expertise with relevant stakeholders.	Demonstrate learning through the use/consideration of relevant knowledge products by similar projects and initiatives, evaluations of previous projects, data sets, research, publications, stakeholder input, expert assessments, lessons learned/best practice; etc. with clear references.
Step 3: GEFSEC Review for CEO Endorsement	<b>Part II. Project Justification</b> <b>Q A8.</b> Elaborate on the <b>KM approach</b> for the project, including, if any, plans for the project to learn from other projects and initiatives (e.g. participate in trainings, conferences, stakeholder exchanges, virtual networks, project twinning), and plans for the project to assess and document in a user friendly form (e.g. lessons learned briefs, engaging websites, guidebooks based on experience) and share these experiences and expertise (e.g. participate in communities of practice, organize seminars, trainings and conferences) with relevant stakeholders.	<p>Present KM approach for the project, defining specific plans, tasks, deliverables (knowledge products, including websites), roles and responsibilities, expected outputs and impact as well as the corresponding <b>KM budget</b> for the project.</p> <p>These KM plans and activities could be presented as part of the project's M&amp;E plan. (pg. 15 of Guidelines on the Project and Program Cycle Policy, 2016).</p> <p>They are also <b>eligible for GEF funding</b> under PMC - project management cost. (pg. 42 of Guidelines on the Project and Program Cycle Policy, 2016)</p>
Project Implementation		
Step 4: Performance Monitoring & Reporting during Implementation (PIR; MTR)	<b>Project Knowledge &amp; Learning Registry through GEF Portal (Under Development)</b> <ul style="list-style-type: none"> <li>Annually track and register in the GEF portal, if any, <b>lessons learned</b> from the project</li> <li>Annually register and upload, if any, <b>Knowledge Products</b> produced by the project</li> </ul> <b>Annual Portfolio Reporting Requirement (AMPR) – Part 2</b> An annual report on <b>lessons learned</b> and overall results presented to the May/June Council. (pg. 55 of Guidelines on the Project and Program Cycle Policy, 2016)	<ul style="list-style-type: none"> <li>Upload project <i>lessons and/or best practice</i>, if any, into the GEF Portal – as they become available or annually, in conjunction with PIRs and MTRs</li> <li>Upload <i>knowledge products</i>, if any, produced by the project – as they become available or annually, in conjunction with PIRs and MTRs</li> <li>Compile/analyze/report lessons for consolidated portfolio-wide GEFSEC presentation to Council as part of AMPR-2.</li> </ul>
Project Closure and Aftermath		
Step 5: Project Closure & Evaluation	<b>Terminal Evaluation</b> (pg. 85 of Guidelines on the Project and Program Cycle Policy, 2016) <ul style="list-style-type: none"> <li>Provide well-formulated <b>lessons</b> based on project experience and applicable to the type of project at hand, to the GEF's overall portfolio, and/or to GEF systems and processes.</li> <li>Include <b>good practices</b> that have led to effective stakeholder engagement, successful broader adoption of GEF initiatives by stakeholders, large-scale environmental impacts.</li> <li>Describe aspects of project performance that worked well along with reasons for it, and discuss where these good practices may or may not be replicated</li> </ul>	<p>Evaluate, draw out and <u>disseminate</u> knowledge;</p> <p>Provide the necessary inputs for TERS by the GEF IEO;</p> <p>Leave and sustain the legacy of knowledge;</p>

# GEF Portal

- A new tool that will make it all happen:
  - captures, stores and helps find what we know!



# GEF Academy / E-Curriculum

Self-paced and Interactive E-Learning Modules

User recognition (certificate, etc.) upon successful completion

Cross-support from WBG Open Learning Campus

WBG Examples:

- Re-thinking Gender in Social Development(Self-paced)

<https://olc.worldbank.org/content/re-thinking-gender-social-development-self-paced>

# GEF Art of Knowledge Exchange Workshops and Knowledge Days

Presented by Robert Schreiber,  
Country Support Program, GEFSEC

# Knowledge and Learning at GEF CSP Workshops - 2017

 14 Art of KE Training Sessions

 12 Knowledge Days at ECWs

 More than 1000 participants from  
over 120 countries.





Exchange

Learning

network

people

Conference

Tour

Practice

Expert

Competition

Neighbor

Capacity

Visit

Beer

training

Wine

Building

capability

Fair

water-cooler

partnerships

Workshops

Twinning

friendship

cooperation

collaboration

culture

tacit

Sharing

Peer-to-Peer

Coffee

Tea

Study

Social-media

South-South

Knowledge

# Why Knowledge Exchange?

A powerful way to:

- 🌸 share, replicate, scale up environmental development solutions
- 🌸 learn from peers who have overcome similar challenges
- 🌸 access practical knowledge and environment development solutions

# Knowledge Days at ECWs

-  Swaziland: IFAD
-  Brazil: SGP
-  Ukraine: UNIDO
-  Vietnam: PEMSEA, SGP
-  Seychelles: UNEP
-  Grenada: UNEP, UNDP, SGP
-  Mexico: UNDP, SGP

# Knowledge Days Continued

-  Congo, Brazzaville: SGP
-  Tunisia: World Bank
-  Tonga: SGP, UNDP
-  Uzbekistan: UNDP, UNEP
-  Ghana: SGP



# Knowledge Days





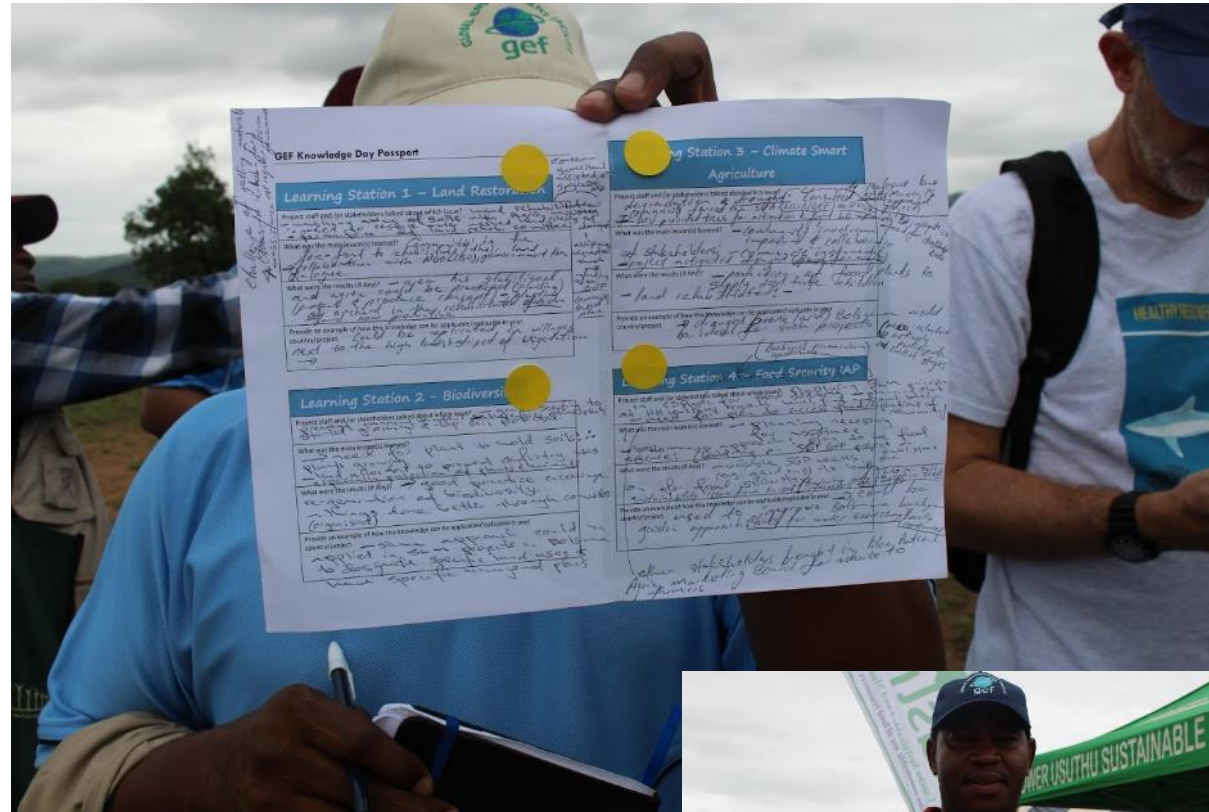
# GEF Knowledge Passport

GEF KNOWLEDGE  
**PASSPORT**

Name: \_\_\_\_\_

Country: \_\_\_\_\_





# How are we doing?



## **Art of KE Training:**

Importance of topic 4.3/5

Presentation 4.4/5



## **Knowledge Days:**

Knowledge Sharing Format was effective:

2.6/3





Exposed to relevant information: 2.3/3

Learning Stations were well designed:

2.5/3



# GEF Knowledge Days and Training: **Going Forward**

-  GEF Assembly
-  NDIs as well as country and regional meetings
-  GEF 7 Workshops and activities
-  Online Tools, Courses and Training